

SEQUENCE & INTERACTION OF BUSINESS MANUAL PROCESSES

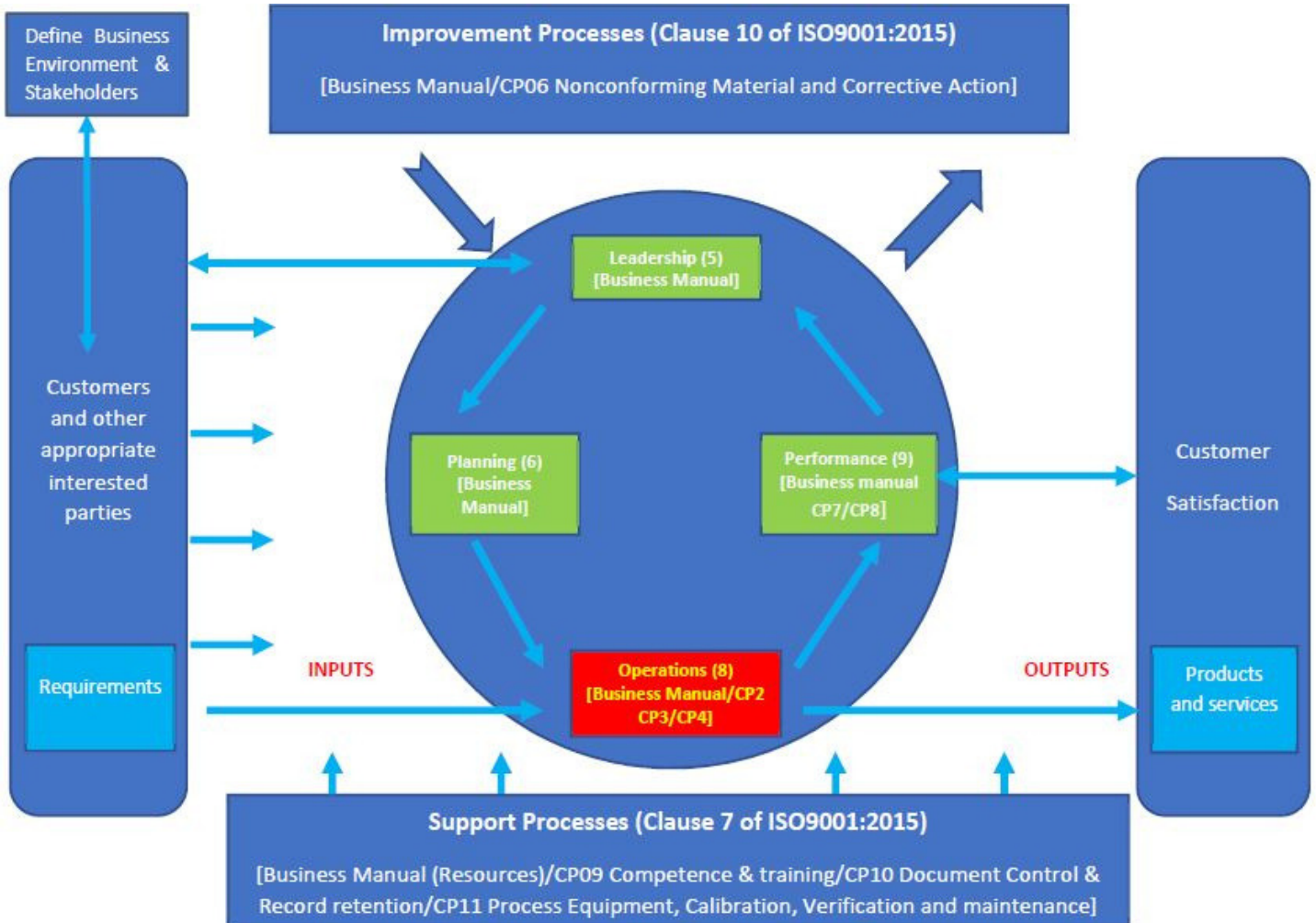


Diagram	Description and Process Type	Process control
Operations (8) [Business Manual/CP2 CP3/CP4]	Key business process (higher risk)	Measured for key performance indicators CP02 New Business and Sales CP03 Purchasing and Supplier Appraisal CP04 CE/GSS/TS Incoming goods, warehousing, picking and dispatch
Leadership (5) [Business Manual]	"Management" processes for data gathering	CP01 Management review CP07 – defines measuring/monitoring activities CP08 Audits
(9)	These show the clauses of ISO9001:2015	
[CP01]	These shows where the topic is referenced	

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